



Yosemite 101+201 Apple Certified Technical Coordinator 10.10 Bootcamp



The Apple Certified Technical Coordinator (ACTC) 10.10 Boot Camp is a combined delivery of the Yosemite 101 and Yosemite 201 courses. This hands-on course runs a minimum of five days and prepares the learner to complete the ACTC 10.10 Certification exams. Course durations vary, so contact your local Apple Authorized Training Center (AATC) for details.

This course provides an in-depth exploration of functionality and troubleshooting in OS X and OS X Server.

Who Should Attend

ACTC 10.10 Bootcamp is a compressed delivery of 2 courses, and should be attended only by those who are already familiar with the concepts and comfortable working at a quick pace. It's designed for help desk specialists, technical coordinators, service technicians, and entry-level system administrators who implement and maintain networks using OS X Server or support Mac users, technical support personnel in businesses that use Macs for general productivity or creative design, and technical coordinators or power users who manage networks of computers running OS X — such as teachers and technology specialists who manage classroom networks or computer labs.

Prerequisites

- Knowledge of OS X and basic computer navigation
- Basic troubleshooting experience
- Experience with OS X in a network environment

Course Outline

Refer to the [Yosemite 101](#) and [Yosemite 201](#) course outlines on the second page.

Build Credibility. Get Certified.

[Apple Certified Technical Coordinator](#) (ACTC) 10.10 certification is granted on successful completion of both the OS X Support Essentials 10.10 exam and the OS X Server Essentials 10.10 exam.



Yosemite 101

Course Outline

Yosemite 101:

Installation and Configuration

- Install OS X Yosemite • Setup and configuration • OS X recovery • OS X software updates

User Accounts

- User accounts • User home folders • System security • Keychain management

File Systems

- File systems and storage • FileVault 2 • Permissions and sharing • File system troubleshooting

Data Management

- Hidden items and shortcuts • System resources • Metadata and Spotlight
- File archives • Time Machine

Applications and Processes

- Application installation • Document management
- Application management and troubleshooting

Network Configuration

- Network essentials • Advanced network configuration • Network troubleshooting

Network Services

- Network services • Host sharing and personal firewall

System Management

- Peripherals and drivers • Print and scan • System troubleshooting



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Authorized Training Center

Yosemite 201

Course Outline

Yosemite 201:

Configuring and Monitoring OS X Server

- Installing OS X Server • Providing DNS • Exploring the Server app
- Configuring SSL certificates • Using status and notifications • Backing up OS X Server

Configuring Accounts

- Managing local accounts • Configuring Open Directory services
- Managing local network accounts

Managing Devices with Configuration Profiles

- Configuring OS X Server to provide device management • Managing with Profile Manager

Providing File Services

- Providing file sharing services • Understanding file access

Implementing Deployment Solutions

- Leveraging NetInstall • Caching content from Apple
- Implementing Software Update Service

Providing Network Services

- Offering Time Machine network backup • Providing security via the VPN service
- Providing DHCP Service • Hosting websites

Using Collaborative Services

- Providing Mail Service • Configuring the Wiki Service • Implementing Calendar Service
- Providing Messages Service • Managing Contacts Service